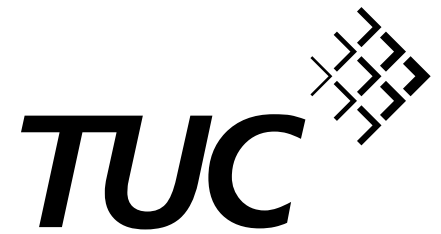


Trades Union Congress



unemployed workers' centres

2010 - 2011

A directory of Unemployed Workers' Centres

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Introduction

This is a directory of the 36 **TUC unemployed workers' centres** in England, and 5 union linked centres in Scotland. It is arranged by TUC Region with the name of the centres in that region listed alphabetically. It has information about each **centre's** address, relevant contact details, opening times and the services the centre provides. The same information is given for the centres in Scotland

east anglia

Cambridge Independent Advice Centre

41 Mill Road
Cambridge CB1 2AW

Area: Cambridge city & surrounding area
Co-ordinator: Keith Bennett
Tel: 01223 712 222
Fax: 01223 712 294
E-mail: clc@afl.org.uk
Website: www.ciac.org.uk
Opening hours: Drop in 10am - 1pm Monday - Thursday, appt only - all other times
Services: Specialist advice in welfare benefits, housing, debt, employment and immigration.

Compass Step One

63 Broadway,
Peterborough
Cambridgeshire
PE1 1SY

Coordinator:
Area: Greater Peterborough
Tel: 01733 310107

Opening Hours; Monday to Thursday
9.00am to 12.30 & 1.30pm to 4.00pm
Friday 9.00am to 12.30 and 1.00pm to 2.00pm
Services: Debt advice, housing, employment and welfare law and career training advice. In addition offers CV writing and interview techniques and casework and tribunal representation.

The Crossing (run by Waveney Community Forum)

114 High Street
Lowestoft
NR32 1HR

Area: Waveney and surrounding area
Coordinator; Julia Miller
Tel: 01502584060
Fax: 01502584060
Email: thecrossing@btconnect.com
Opening Hours 9.30am- 3pm Monday to Thursday

First Move Centre
Nelson Drill Hall
Artillery Square
Great Yarmouth
NR30 2LR

Area: Great Yarmouth
Co-ordinator: Michael Jeal
Tel: 01493331919
Fax: 01493 854551
Email: firstmovefurnishaid@yahoo.co.uk
Opening Hours: 9.00am - 4.00pm Mon - Thurs
9.00am - 3.30pm Friday
9.00am - 1.00pm Saturday

Ipswich Community Resource Centre

1 Black Horse Lane,
Ipswich,
IP1 2EF

Area: Borough of Ipswich and surrounding areas
Co-ordinator: Sarah Sanford / Mary Hughes / Louise Marks
Tel: 01473 232 426
Fax:
Email: sarah.sanford@ipswich.gov.uk
mary.hughes@ipswich.gov.uk
louise.marks@ipswich.gov.uk

Opening hours: 10am - 2pm Monday, 10am - 3pm Tuesday - Friday
Services: Welfare benefits advice, help to get education and training including residential courses, snack-bar, organised trips, assistance with CV's and job applications, letters to benefits agency, jobcentre and tribunals, meeting room available, weekly health drop-in service for the homeless and others, fortnightly advice surgery with immigration advisory service, access to donated furniture, clothes and food.

Norwich **Unemployed Workers' Centre**

The Great Hall
127 Oak Street
Norwich NR3 3BP

Area: Norwich and surrounding districts
Co-ordinator: Chris Main
Tel: 01603 611 550
Fax: 01603 611 550
E-mail: admin@nust.co.uk

Opening hours: 10am - 4pm Monday, Wednesday & Thursday
2pm - 4pm Tuesday, 10am - 1pm Friday
Services: Assistance with CV's, applications forms, job search, benefit /legal advice, Internet access, computer courses, one-to-one counselling, free room hire to unwaged groups, supporting allotment & local community projects.

east midlands

Derbyshire Unemployed Workers' Centre

54 Saltergate
Chesterfield
Derbyshire S40 1JR

Area:	Chesterfield & North East Derbyshire
Co-ordinator:	Colin Hampton
Asst co-ordinator:	Bob Pemberton
Tel:	01246 231 441
Fax:	01246 551 529
E-mail:	colin.hampton@duwc.org.uk
Opening Hours:	9am - 3.30pm Monday - Thursday, 9am – 12pm Friday
Services:	Advice, advocacy, representation, research & campaigning.

Also at Alfreton
Suite 4,
Alfreton House,
Alfreton,
DE55 7HH

Area:	Borough of Amber Valley
Co-ordinator:	John Bradley
Tel:	01733 832237
E-mail:	As above

And at Shirebrook
44-46 Patchwork Row
Shirebrook
NG20 8AL

Area:	District of Bolsover
Co-ordinator:	Andy Parkes
Tel:	016233 748161
E-mail:	As above

KCU Ltd (formerly Kettering Centre for the Unemployed and Unwaged)
1 Stanier Close
Kettering
Northamptonshire NN16 9XW

Area: The Borough of Kettering and surrounding towns and villages.

Co-ordinator: Maggie Don

Tel: 01536 481 989

Fax: 01536 481 865

E-mail: kcentu@btconnect.com

Opening Hours: 9.15am – 3.30pm Monday - Thursday
9.15am-12pm Friday

Services: Free or low cost educational and training courses to the unemployed, low waged, or those on restricted income. Free pre-school childcare (limited hours) for students. Counseling service available. Information, advice and guidance for referrals from the Jobcentre. Free professional CV writing service. Signposting to other agencies when appropriate. A daily hot meal at low cost. An annual 1 weeks holiday for 40 local disadvantaged children (£30 per child).

Nottinghamshire Unemployed Workers' Centre

5 St John's Street
Mansfield
Nottinghamshire NG18 Q11

Area: North Nottinghamshire

Co-coordinator: Julian Stocks

Tel: 01623 481 882

Fax: 01623 481 883

E-mail: admin@nuwc.org.uk

Opening Hours: 8.30am - 4pm Monday – Thursday,
8.30am – 2.30pm Friday

Services: Welfare rights advice, help with identifying benefits and completing forms, Money / Debt advice, help with creditor's, help with budget skills, training and education, jobsearch, assistance with CV's and application forms, community legal services referral system. Third organisation in the area to receive the community legal service quality mark.

northern region

Blyth Resource & Initiative Centre

The Eric Tolhurst Centre
3-13 Quay Road
Northumberland NE24 2AS

Area: Blyth Valley
Co-ordinator: Janice Irving
Tel: 01670 353 817
Fax: 01670 797 675 / 353
Email: bricblyth@yahoo.co.uk
Opening Hours: 12.30pm - 5pm Monday, 10am – 5pm Tuesday - Friday
Services: Adult education programme in association with Sunderland and Newcastle Universities / Northumberland College and the WEA, CV preparation service, Job service support, interview planning, access to darkroom, music and computer facilities, rehearsal facilities for local bands, support in setting up interest groups in photographers, musicians, history, genealogy and creative writing.

Cleveland Trade Unionists & Unemployed Workers Resource Centre

119-121 Marton Road
Middlesborough
TS1 2QN

Area: Hartlepool, Middlesborough, Redcar, Cleveland & Stockton-on-Tees
Co-ordinator: Bob Stephenson
Tel: 01642 244 200
Fax: 01642 804 050
E-mail: bstephenson@ctuwwrc.co.uk
Website: www.ctuwwrc.co.uk
Opening Hours: 9am - 5pm Monday – Friday (other times by arrangement)
Services: Welfare Rights advice, employment law advice, health and safety advice, job seeking skills assistance, education and training, research facilities available, access to Internet, meeting rooms for hire, printing and mailing, community café bar.

Newcastle and Gateshead TUC Centre Against Unemployment

Established March 1978

4 The Cloth Market
Newcastle NE1 1EA

Area: Newcastle and Gateshead
Co-ordinator: Kevin Flynn
Tel: 0191 232 4606
Fax: 0191 221 0259
E-mail: ne1ee@fsmail.net
Opening Hours: 9.30am - 4.30pm Monday - Friday
Services: Campaigning for full employment and quality jobs, Welfare right advice and representation at tribunals and disciplinary hearings, Asbestos support group, IT education courses, photography courses, employment rights, group campaigning, Volunteering opportunities, Asylum rights, redundancy counselling.

Wallsend People's Centre

10 Frank Street
Wallsend
Tyne & Wear NE28 6RN

Area: North Tyneside, Wallsend, North Shields
Co-ordinator: Maureen Madden
Tel: 0191 263 5029
Fax: 0191 263 4691
E-mail: learn-direct@btconnect.com
Opening Hours: 9am - 5pm Monday – Thursday, 9am – 3.30pm Friday
Services: Free education courses, TUC-INN café, crèche, industrial benefits advice, credit union (housing deposit scheme - Churches acting together) trade union history, community printing and meeting rooms, Learn Direct.

West Cumbria Trades Hall Centre

39 Brow Top
Workington
Cumbria CA14 2DP

Area: Allerdale and Copeland
Co-ordinator: Mary Brainbridge
Tel: 01900 618 74
Fax: 01900 870 133
Email: enquiries@tradeshallworkington.org.uk
Website: www.tradeshallworkington.org.uk
Opening Hours: 9am - 5pm Monday – Thursday, 9am – 4pm Friday
Services: Welfare benefits advice, Job seeking skills, funding for training, CV's and letter writing, redundancy counselling, basic skills tuition – One to One on an 'Outreach' basis.

north west

Bebington TUC Resource Centre

101 New Chester Road

New Ferry

Wirral CH62 4RA

Area: Wirral, Merseyside, North Wales, Cheshire

Co-ordinator: Dave Connell

Tel: 0151 643 9909 or 0151 644 1911

Fax: 0151 644 1982

Email: bebtuc@btopenworld.com

Opening Hours: 10am - 4pm Monday -Thursday, 10am – 2.00pm Friday

Services: Specialist welfare rights advice and representation, employment law and housing advice.

Blackpool Centre for Unemployed & Resident Advice Service

31 King Street

Blackpool FY3 7EG

Area: Lytham St Anne's, Blackpool to Fleetwood

Co coordinator: Brian Docherty

Tel: 01253 477 488

Fax: 01253 477 485

Email: cllr.briandocherty@blackpool.gov.uk

Web: www.bcfu.co.uk

Opening Hours: 9.00am - 3.30pm Monday – Wednesday and Friday

Services: Advice on benefits: welfare rights, housing, DLA, unemployment, DWP, education. We offer representation when necessary. Advice on landlords and housing issues. Assistance with CV writing.

Bolton TUC Unemployed Centre

148 Deansgate

Bolton BL1 1BB

Area: Bolton

Co-ordinator: Denise Lonsdale

Tel: 01204 396 560

Fax: 01204 393 340

E-mail: boltoncommunitytrust@btinternet.com

Opening Hours: 11am - 4pm Monday - Friday

Services: Advice on welfare, debt and homeless issues, assistance with form filling

Ellesmere Port T.U. Resource Centre
Ellesmere Port Market
2nd Floor Market Square
Ellesmere Port
Cheshire CH65 0AJ

Area: Ellesmere Port and Neston
Co-ordinator: Gerry Archbold
Tel: 0151 355 0233
Opening Hours: 10am - 2pm
Services: Welfare rights, redundancy, JSA and incapacity benefits,
community centre

Halton Trade Union Centre

The Old Police Station
Mersey Road
Runcorn
Cheshire WA7 1DF

Area: Cheshire
Co-ordinator: John Warburton
Tel: 01928 588 509/511
Fax: 01928 588 510
Email: hdaa@talktalkhalton.com
Opening Hours: 9am - 1pm Monday - Friday
Services: Welfare rights advice and representation, housing and
general advice on a range of subjects, Internet café.

Huyton Unemployed Resource Centre

Community Service Centre
1 Molyneux Way
Liverpool
L10 2JA

Area: Knowsley and Merseyside
Co-ordinator: Carol Keight
Tel: 0151 489 7313
Fax: 0151 480 7288
E-mail: huyton-unemployed@virgin.net
Opening Hours: Monday to Thursday: 9am-1pm, 2pm to 3.30pm drop-in,
3.30 to 5 appointments and admin; Friday drop in 9.00-
12.00
Services: Welfare rights advice, legal advice, DSS problems,
employment advice, tribunal representation and
promotion of self-help groups within the community,
home visits for housebound clients.

Kirkby Unemployed Centre

Westhead Avenue

Northwood

Kirkby

Liverpool L3J 0XN

Area: Knowsley

Co-ordinator: Richard Finch

Tel: 0151 548 0001

Fax: 0151 548 1160

Email: Richard.finch@kuc.com

Opening Hours: 9.00am - 5.45pm Monday - Friday

Services: Advice on welfare benefits, debts, small business' and careers, TUC Learn Direct Centre, basic skills national tests, computer and ECDL training available, meeting rooms for hire, Outreach redundancy service available.

Merseyside TU Community & Unemployed Resource Centre

The People's Centre

c/o 34 Hallville Road

Liverpool L18 0HL

Area: Liverpool - Merseyside

Co-ordinator: Bob Braddock

Tel: 07897555379

Fax: 0151 708 8862

E-mail: info@thepeoplescentre.com

Opening Hours:

Services: Welfare advice - JSA, DLA, incapacity benefit, research and information, employment law

Prescot & Whiston Community Advice Centre

Prescot Shopping Centre

Aspinall Street

Prescot

Knowsley

Merseyside L34 5GA

Area: Prescot, Whiston and surrounding areas

Co-ordinator: Derek McEgan

Tel: 0151 443 4639

Fax: 0151 443 4641

Email: prescot.whistonadvice@btinternet.com

Opening Hours: 9.15am-1.00pm (drop-in service) 2.30pm-4pm (appts)
Monday - Friday

Services: Holistic welfare advice service, representation at tribunals, debt referral service available, advice on employment and serious housing problems



Salford TUC Unemployed & Community Resource Centre
for the Unemployed

84 - 86 Liverpool Road
Eccles
Manchester M30 0WZ

Co-ordinator: Alec McFadden
Tel: 0161 789 2999
Fax: 0161 789 2155
E-mail: alec_stuc@hotmail.com
Opening Hours: 9.00am – 4.30pm Monday to Thursday
Services: Employment law, welfare benefits, IT training,
campaigning, debt advice, ESOL training.

South Sefton TUC Unemployed Community Resource Centre

Sally Ecclestone Centre Memorial Hall
Moss Lane
Litherland
L21 7NW

Area: South Sefton, Liverpool and Knowsley
Co-ordinator: Richey Gregory
Tel: 0151 920 1307
Fax: 0151 920 1307
Opening Hours: 10am – 3pm Monday – Friday
Services: Welfare rights advice, employment law, representation in
benefit / employment tribunals, Better off calculations,
'Outreach' work with other organisations, selective home
visits, housing and consumer.

South West Lancashire ICAN

Green Hill Community Centre
Beech Close
Skelmersdale
Lancashire
WN8 8LD

Area: South West Lancashire
Co-coordinator: Paul McConnell
Tel: 01695 726269
E-mail: swltuc@talk21.com
Opening Hours: 9.00 - 5.00 Mon - Friday 10.00 - 2.00 Saturday



Wigan Trade Union Community Resource Centre

11 New Market Street

Wigan WN1 1SE

Area: Wigan and Leigh

Co-ordinator: Bob Avery

Tel: 01942 495 924

Fax: 01942 495 924

Email: tucwigan@yahoo.com

Opening Hours: 12.00 - 2.30 Mon, Tues, Friday

Services: Welfare rights, training, and community groups, TU meeting rooms including TUC (Wigan)

Wirral H.S. Welfare Advice Centre

4 St. Anne Street

Birkenhead

Wirral CH41 3JU

Area: Wirral

Co-coordinator: Alec McFadden

Tel: 0151 666 1999

Fax: 0151 666 1166

E-mail: wirralhscentre@btconnect.com

Web: www.wirralhscentre.co.uk

Opening Hours: 9am – 4.30pm Monday - Friday

Services: Free advice on all welfare benefits and employment law, representation at tribunals.



south east

Bedford Community Rights Centre
27 b Tavistock Street
Bedford
MK40 2RB

Area: Bedford & Bedfordshire
Tel: 01234 364 558
Fax: 01234 356 244
Opening Hours: 9.00 to 5.00 Monday to Friday;

Luton Rights – TUC Centre for the Unemployed

Established 1982

15 New Bedford Road
Luton LU1 1SA

Area: Luton and South Bedfordshire
Co-ordinator: Rumi Chowdhury
Tel: 01582 453 372
Fax: 01582 451 344
E-mail: admin@lutonrights.org
Website: www.lutonrights.org
Opening Hours: 9.00am – 5.00pm Monday - Friday
Services: Welfare benefits advice and representation (LSC Quality Marked), information advice and guidance for training and work, advice on employment law.

Oxfordshire Advice Centre

Suite 5
Borough House
Marlborough Road
Banbury OX16 5TH

Area: Banbury & Surrounding Areas
Co-ordinator: Phil Jeffs
Tel: 01295 255 863
Fax: 01295 225 863
E-mail: bbaproject@btconnect.com
Opening Hours: Monday 9-2; Tuesday-appointments; Wednesday 9-2.30; Thurs 9 -12; Friday 9 to 2
Services: Welfare benefit advice, tribunal representation, home visits (outside of hours) and assistance form writing.



Southampton Advice and Representation Centre (formerly
Southampton and District Unemployment Centre)

11 Porchester Rd
Woolston
Southampton
SO 19 2JB

Area: Southampton AND Eastleigh Council areas
Co-ordinator: Gary Edwards
Tel: 02380 431 435
Fax: 02380 447 031
Web site: www.sarc.org.uk
Opening Hours: 9.00am- 4.30pm Monday to Thursday, 9am-4pm Friday,
Services: Income Support, Jobseeker's Allowance, Pension Credit,
tax credits, Housing Benefit, disability and incapacity
benefits, Social Fund, Unfair Dismissal, unpaid wages, sex
and race discrimination, national minimum wage, etc.

west midlands

Birmingham TUC Centre for the Unemployed

448 Statford Road
Sparkhill
Birmingham B11 4AE

Area: Birmingham & West Midlands
Co-ordinator: Ian Nannestad
Tel: 0121 771 0871
Fax: 0121 7734241
E-mail: bftuccftu@yahoo.com
Services: Employment resource centre offering advice on jobs,
training, CV production, employment law and welfare
rights advice up to tribunal level, credit union facility,
production of job search handbook to be used by New
Deal and training providers and the employment
resource centre network.

Cannock Chase Advice

23 Park Road
Cannock
Staffordshire
WS11 1JN

Area: Staffordshire and West Midlands
Tel: 01543 579 611

Worcester Housing and Benefits Advice Centre

13a Lowesmoor
Worcester
WR1 3QN

Area: Worcester City
Co-ordinator: Martyn Saunders
Tel: 01905 612 774
Fax: 01905 721 899
Email: enquiries@whabac.org.uk
Opening Hours: 9.30am-1.30pm Monday, Wednesday & Friday
Appointments only Tuesday
Services: Welfare and housing advice, we also operate an accommodation register and deposit guarantee scheme to assist the single homeless obtain accommodation in the private sector.

yorkshire and humber

Centre For Full Employment (CFFE) Ltd

Unit 2, Metis
3 Scotland Street
Sheffield
S3 7AT

Area: Sheffield
Co-ordinator: Doug Low
Tel: 0114 279 6215
Fax: 0114 276 8087
E-mail: doug.low@cffe.org.uk
Web: www.cffe.org.uk
Opening Hours: 8.30am - 5pm Monday - Friday
Services: Redundancy service to workers facing job loss includes skills diagnostic, CV support, on-line recruitment information and application support. UK online centre overcoming barriers for individuals wishing to access on-line services e.g. employability, numeracy and literacy. They are a job brokerage service for the Business, Finance and Professional Services Sector and for the Construction Sector. It also runs a Future Jobs Fund (through to September 2011) offering 200 job opportunities.

The CFFE are a MATRIX, Customer First and Investors in People (IIP) accredited organization.

scotland

Clydebank Unemployed Community Resource Centre
627 Dumbarton Road
Dolmuir Clydebank
G81 4ET

Area: Clydebank wide
Co-ordinator: Mary Collins MBE
Asst co-ordinator: Ms. Julia Doulati
Tel: 0141 951 4040
Fax: 0141 952 6233
Email: independentresourcecentre@fsmail.net
Opening Hours: 9am - 5pm Monday – Thursday, 9am – 3.30pm Friday
Services: Welfare benefits advice, tribunal representation, volunteer training, employment assistance - compilation of CV's, job applications & covering letters, interview techniques etc, hardship funds, free crèche for Centre users, drop-in facility, information on further and higher education, practical assistance in accessing employment start up costs, debt / money advice service.

Cumbernauld and Kilsyth Unemployed Workers' Centre
Established September 1981

*The Link C.E.C
Tryst Walk
Cumbernauld G67 1EW
And
14 King Street
Kilsyth G65 0AW

Area: North Lanarkshire, Northern Corridor
Co-ordinator: Denis Hackett
Tel: *01236 729 520 *and* 01236 823 310
Fax: *01236 738 217 *and* 01236 820 699
Email: ckuwc@linkcecentre.fsnet.co.uk
Opening Hours: 9am - 4pm Monday – Friday
Saturday morning by appointment only
Services: Welfare and benefit advice, training, SSAT & MAT & EAT representation. Household furniture assistance, CV's typed.

Garthamlock Community Enterprise Centre

22 Barholm Square

Garthamlock

Glasgow G33 5EE

Area: Greater Easterhouse

Co-coordinator: Anne Watson

Tel: 0141 774 6884

Fax: 0141 774 3811

E-mail: awatson@gera.org.uk

Opening Hours: 8.30am – 4.30pm Monday – Thursday,
8.30am – 4pm Friday

Services: Education & training programmes, job advice & information, money advice, assistance with CV's and form filling, milk token initiative, can provide access to computer equipment, Internet and tutor support.

Midlothian Advice and Resource Centre

10 Woodburn Road

Dalkeith

Midlothian EH22 2AT

Area: Midlothian

Co-coordinator: Charelene Smith

Tel: 0131 663 0400

Fax: 0131 663 8888

E-mail: midlothianarc@btconnect.com

Web: www.midarc.org

Opening Hours: 9am-5pm Monday - Friday

Services: Advice and information on welfare rights and other anti poverty work, employment rights, tribunal representation and furniture and computer recycling project, assistance with education, training and voluntary opportunities

Further info: The centre is a charity and Ltd company.

Milton Unemployed and Community Resource Centre

460 Ashgill Road

Glasgow G22 7HJ

Area: North Glasgow

Co-coordinator: Catherine O'Donnell

Tel: 0141 762 4413

E-mail: milton@anniesland.gov.uk

Opening Hours: 8.45am – 4.15pm Monday - Friday

Services: Education & Training, benefits advice, access to LEDC for career guidance, CV's, mock interviews, food co-op, credit union and health initiatives.

Trades Union Congress



Congress House
Great Russell Street
London WC1B 3LS
Tel: 020 7636 4030
Fax: 020 7636 0632
www.tuc.org.uk

Contact:
Karina Ross
Tel: 020 7467 1250
Email: kross@tuc.org.uk



INVESTOR IN PEOPLE